Sonja Novotny

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**SKILLS & EXPERIENCE**

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| --- | --- |
| * Strategic Clinical Operations Management * Provider Experience Optimization * Patient Health Bioinformatics * Healthcare Software Implementation | * Process Improvement and Scalability * Data Driven Decision Making * Cross-functional Team Leadership * Regulatory Compliance and QA |

**EHR PRODUCT DIRECTOR**, **Gaia Software** [www.gaiasoftware.com](http://www.gaiasoftware.com) July 2007 – Present *(on sabbatical)*

* **Leads Clinical Tech Operations**
  + Spearheads development and management of integrated EHR software, optimizing clinical workflows and enhancing provider-patient interactions.
  + Directs cross-functional teams to deliver high-quality software solutions, aligning with strategic operational goals and regulatory standards.
  + Sets and manages strategies for clinics transitioning clinical software and hardware solutions.
  + Drives success from idea conception through the full product life cycle of integrated and proprietary renal specific electronic health record (EHR) software, related interfaces, and data exports.
* **Optimizes Provider and Patient Experience**
  + Designs and implements healthcare software with a focus on improving user experience for both providers and patients.
  + Collaborates with clinical specialists and business stakeholders to ensure software adheres to industry standards while meeting compliance requirements.
* **Drives Strategic Development and Integration**
  + Integrates requirements from diverse sources, including regulatory guidelines and industry trends, into comprehensive actionable project documentation.
  + Produces detailed specifications and user interface prototypes or workflows to support effective software development and deployment.
* **Enhances Operational Efficiency and Compliance**
  + Coordinates various teams to manage product development, software upgrades, and issue resolution.
  + Tracks and analyzes data to troubleshoot complex issues and enhance software functionality.
* **Fosters Cross-Functional Collaboration**
  + Manages relationships with clients and in-house and remote teams, ensuring alignment with business and customer needs.
  + Synchronizes tracks for product management and software development with projections from marketing and sales or regulatory requirements.
* **Utilizes Advanced Data Analysis**
  + Traces data through SQL queries or scripts and data visualization tools to validate data integrity, test software changes, analyze performance metrics, and resolve high-level technical issues.

**EDUCATION**

**BUSINESS, INFORMATION SCIENCE, BIOINFORMATICS**  UC-BERKELEY / COLLEGE OF SAN MATEO

**COMPUTER SCIENCE & ENGINEERING** UNIVERSITY OF COLORADO AT DENVER